

Privacy Policy

KATARIBE (hereinafter referred to as "company") is a company that provides a service called KATARIBEHARMONY (hereinafter referred to as "the Service"), we will provide the following services to you, the user (hereinafter referred to as "User").

The Company will use the personal information of the users (hereinafter referred to as the "Personal Information") to provide the Service.

Article 1 (Scope of Application)

This privacy policy (hereinafter referred to as the "Policy") applies to the Company's acquisition, use and management of personal information from users.

Article 2 (Information to be obtained)

We will obtain the following information from the user

- (1) Name
- (2) Address
- (3) Contact information (e-mail address, telephone number)
- (4) Information on the aircraft identification of information communication terminals

Article 3 (Purpose of Use)

The purposes for which we collect and use personal information are as follows

- (1) To provide and operate the Service
- (2) To notify the customer of matters necessary for the operation of the Service
- (3) To manage customers who are members of the Service
- (4) To inform you of new features and updates related to the Service
- (5) To send e-mail magazines and direct mailings
- (6) To conduct campaigns, sweepstakes, and questionnaires
- (7) To respond to various inquiries and after-sales services for this service
- (8) To prevent unauthorized access and use
- (9) Purposes incidental to the above purposes of use

Article 4 (Security Measures)

We will take necessary measures to prevent leakage, loss, or damage of collected information and to otherwise properly manage collected information.

A summary of the measures we have taken for security management is as follows.

Specific details of the measures taken will be responded to without delay upon request from the user to the contact point specified in this policy.

- (1) Establishment of basic policy and discipline for the handling of personal information
- (2) Establishment of a person responsible for handling personal information and a reporting and communication system
- (3) Preventing unnecessary access to personal information by clarifying equipment that can handle personal information and who has access rights
- (4) Set passwords when handling e-mail, etc.
- (5) Maintain up-to-date operating systems on equipment and other devices that handle personal information.
- (6) Install security software and other measures on equipment that handles personal information.

Article 5 (Provision of Personal Information to Third Parties)

1 Except in the following cases, we will not provide personal information acquired by us to any third party without obtaining the prior consent of the user.

- (1) When required by law
- (2) When it is necessary for the protection of the life, body, or property of an individual and it is

difficult to obtain the user's consent.

(3) When it is especially necessary to improve public health or to promote the sound growth of children, and it is difficult to obtain the consent of the user.

(4) When it is necessary to cooperate with a national agency, a local government, or an individual or entity entrusted by either a national agency or local government to execute affairs prescribed by law, and obtaining the consent of the user is likely to impede the execution of such affairs.

2 Notwithstanding the preceding paragraph, in the following cases, the party to which the personal information is provided shall not be considered a third party.

(1) Cases in which the personal information is provided in conjunction with an outsourcing of all or part of the handling of personal information by MCC within the scope necessary for the achievement of the purpose of use

(2) When personal information is provided as a result of the succession of business due to merger or other reasons

Article 6 (Joint Use of Personal Information)

Company may provide personal information to a specific person for the purpose of sharing it with that person. In such cases, the Company shall publicly announce in advance the items of personal information to be jointly used, the scope of the joint users, the purpose of use by such users, and the name of the person or persons responsible for the management of such personal information.

Article 7 (Changes to this Privacy Policy)

The Company may change this Policy from time to time in response to the need to comply with changes in laws and regulations, or in the conduct of its business. Any changes to this policy will be posted on this website.

Article 8 (Procedures for Disclosure, Correction, etc.)

1 Users may make the following requests or demands to us in accordance with this Article

(1) A request from the User for notification of the purpose of use of his/her personal information

(2) Request for disclosure of the user's personal information

(3) Request for correction, addition, or deletion of the contents of the user's personal information held by the Company, if the contents are not true.

(4) Request for suspension of use or deletion of the user's personal information in the event that such personal information has been handled beyond the scope necessary to achieve the purpose of use notified or announced to the user, or in the event that such personal information has been obtained through deception or other wrongful means.

(5) In the event that the User's personal information is provided to a third party in violation of Article 23, Paragraph 1 or Article 24 of the Personal Information Protection Law, a request to stop the provision of said personal information to the third party.

2 In making a request or demand under the preceding paragraph, the customer must specify which of the items in the preceding paragraph is being requested and submit documents for identification (driver's license, passport, health insurance card, copy of resident certificate, etc.).

Article 9 (Inquiries)

Please contact the following for consultation, complaints, or other inquiries regarding our handling of personal information.

Business handling personal information: KATARIBEHARMONY
Address: 1 2 - 1 - 6 0 1 Amijima-cho, Miyakojima-ku,Osaka-city,Osaka,
JAPAN
ZIP : 534-0026
E-mail address: info@kataribenippon.jp