

Specified Commercial Transactions Act

Distributor name	KATARIBE
Representative name	Yoshida Mayuko
Address	〒534-0026 12-1-601 Amijima-cho, Miyakojima-ku, Osaka-city, Osaka, JAPAN
Contact	Please contact us here (welcome(followedby)@kataribenippon.jp) . Our phone number will be emailed to you without delay upon your request. If you need our phone number, please use the form above. Please note that our English-speaking staff may not be available at this time.
Sales Price	It will be displayed on the screen during the purchase process (product price + shipping charges). Sales tax is shown as a tax included. Costs associated with import duties and other taxes are not included in (product price + shipping costs) and are the responsibility of the purchaser.
Monies incurred by the customer other than the sales price	Customers are responsible for Internet connection and communication charges required to view the pages of this Site, purchase content, download software, etc.
Payment Method	Various credit cards
How to purchase products	Click the "Add to cart" button on the website page to make your credit card payment, and your order will be shipped.
Arrival of Products	Arrival may be delayed due to natural disasters or infectious diseases. Please visit the Japan Post website for the latest information. Japan Post website▶ https://www.post.japanpost.jp/int/ems/index_en.html
Precautions for use	Silk products may become stained when exposed to water. Please handle with care. In the event of staining, we recommend that you have a stain removal specialist remove the stain. Some products

	use threads made of real gold. If you are allergic to metals, please consult your doctor before use.
Returns and Cancellation	<p>(Returns and cancellations for the customer's convenience)</p> <p>We will not accept returns or exchanges if items are returned without prior notice. Please understand this in advance.</p> <p>Even if we are notified in advance, we may not be able to accept returns or exchanges depending on the contents of the order.</p> <p>Please note that returns/exchanges will not be accepted in the following cases</p> <ol style="list-style-type: none"> 1. Initial defects after the specified number of days have passed from the date of product arrival. 2. the color, shape, or other appearance of the product is different from the image 3. for reasons such as damage, scratches, or stains on the cosmetic box. (Excluding significant damage caused by problems during shipping, etc.) 4. other reasons that we deem unacceptable. <p>(Return period)</p> <p>As a general rule, we cannot accept returns or exchanges for the customer's convenience or cancel orders after they have been prepared for shipment.</p> <p>We will exchange the product for a good or ordered product only if the product is damaged or stained, or if there is a mistake in the product. If you wish to exchange the product for any of the above reasons, please contact us by e-mail within 10 days for domestic users and within 14 days for international users after receiving the product. Due to the nature of the product, we will confirm the situation when the user contacts us in advance. When an agreement to return the product has been reached, please return the product in the original packaging box in which it was delivered.</p> <p>(Method of return shipment)</p> <p>Please send directly to our store by a traceable shipping method.</p>
Laws and Special Conditions	<ol style="list-style-type: none"> 1. The laws regarding this site shall be governed by the laws of Japan.

2. Cooling-off Policy

The cooling-off period stipulated in the Act on Specified Commercial Transactions does not apply to cross-border EC mail order purchases. However, the cooling-off period does apply to mail order sales to residents in Japan.

3. Precautions for the periodic billing method

If the contract is cancelled in the middle of the contract period, the fee will be charged up to the expiration date of the contract, and no refunds, including pro-rated refunds, will be made. In this case, the service will also be provided until the contract expiration date.